Complexity: The science of the 21st century?

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Complexity

- Uncertainity is a major problem in the business world
- Complexity grows exponentially with the number of variables
- Winners will be those who understand better complex businesses and social dynamics

Three generations

- Business Technology Enterprises
- e-Business & e-Commerce Enterprises
- Knowledge Driven Enterprise Networks
 - Chaos Theory · Systems Dynamics · Adaptive Systems · Complexity · Complex Systems · Emergence · Virtual Communities · Communities of Practice · Reflective Learning · Collaborative Learning · Collaborative Communication · Knowledge Portals · Creative Innovation · Critical Thinking · Critical Inquiry · Business Intelligence · Emotional Intelligence · Knowledge Creation · Rationality · Epistemology · Ontology · Brain and Mind

Complex systems

- The brain, an ant colony, a stock market, an human society, or an industrial supply chain, they all feature a large number of interacting constituents
- Distributed intelligence
- There are mechanisms and laws common to all domains of current life

The complexity toolbox

- Genetic algorithms (take their cue from natural selection)
- Intelligent agents (autonomous programs that can modify their behaviour)
- Cellular automata (array of cells that interact with one another)
- Ant algorithms (find optimal solutions by laying down "pheromone" trails)
- Fuzzy systems (model the way people think, approximating the gray areas)

Complexity management

- The future of Europe
- ◆ Zara
- Unicer



R&D

- Santa Fe Institute (http://www.santafe.edu/)
- New England Complex Systems Institute (http://necsi.org/)
- Complex Systems Research Center, University of New Hampshire (http://www.csrc.sr.unh.edu/)
- Center for Complex Systems and Brain Sciences, Florida Atlantic University (http://www.ccs.fau.edu/)
- Center for Complex Systems Research, University of Illinois at Urbana Champaign (http://www.ccsr.uiuc.edu/)

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